

FAQs

(Continued)

Can each high school student have his/her own device for households with multiple students?

Yes. High school students in the same home may each be assigned a device to individually benefit from a monthly high-speed data plan.

Does the device have an internet filter?

Yes. Sprint provides a free Children's Internet Protection Act (CIPA) compliant content filter with every device. This filter blocks adult content and malware via the device.

Does the device turn off after the monthly data plan is used?

No. The device will continue to work at slower speeds (2G) after the student uses the 3GB of high-speed LTE data in a month.

Does the student keep the device over the summer?

Yes. The device remains in the student's possession continuously until the student graduates.

What happens to the device if a student transfers schools?

If a student transfers schools and remains in the Miami-Dade County Public School District, the device will stay with him/her. If a student leaves the school district, he/she will be asked to return the device to the school.

What happens if the device is damaged, lost, or stolen?

The student should notify school personnel immediately, so that school staff may suspend or deactivate the service on the device. Replacement devices will be handled on a case by case basis, and due to limited quantities, students are not guaranteed a replacement device.

After graduation, does the student get to keep the device?

Yes, students with devices who graduate from Miami-Dade County Public Schools will get to take the device with them. Upon graduation, Sprint will offer students a service plan if the students choose to continue service.

Who do I contact for help with my device?

If you have any questions about your device or service, please call Sprint at (844) 309-1680.



Click here for more information.

Sprint 1Million Project



Project Information

Miami-Dade County Public Schools



WHAT DO YOU GET?



- Smartphone (Android) for use at home and school for 4 years while they are enrolled in an M-DCPS high school
- 3 GB per month of free high-speed LTE data while on the Sprint Network
- Unlimited data is available at 2G speeds
- Unlimited Voice and Text (No international long distance calls)
- Free hotspot capability while on the Sprint network
- Unlimited domestic calls/texts while on the Sprint Network

USING YOUR SMARTPHONE

- Use as a hotspot at home for Internet access
- Complete classwork and homework
- Read e-Books
- Take and organize notes
- View grades on electronic gradebook
- Create short videos for class projects
- Keep track of schedules, assignment due dates, and school events



USING YOUR SMARTPHONE

(Continued)

- Access digital textbooks and other district resources
- Access online tools

REMEMBER TO...

- Follow all applicable school and classroom rules regarding the use of the smartphones during school hours
- Refrain from using the smartphones as hotspots during school hours
- Use the district's Wi-Fi network during school hours
- Follow netiquette rules when communicating on the Internet and using the smartphone
 - [7540.03 - Student Responsible Use of Technology, Social Media, and District Network Systems](#)



TROUBLESHOOTING

- If the District-issued device malfunctions or is not working properly, contact Sprint at **1-844-309-1680** for assistance.



TROUBLESHOOTING

(Continued)

- Schools are not responsible for troubleshooting the smartphone software or for repairing malfunctioning phones.
- Physical damage is not considered a "malfunction."

FREQUENTLY ASKED QUESTIONS (FAQs)

Who is eligible to receive a Sprint device?

Sprint 1Million Project is offered to high school students ages 13-years-old and older who do not have high-speed internet access at home, which is defined as:

- No home internet access at all
- Multiple students in the same household, working from a single computer
- Internet is available at home, but at a very low bandwidth (i.e., dial-up speeds) and is not adequate for completing homework assignments

How can an eligible student receive a Sprint device?

The student must complete the required consent form and turn in the signed form to the designated school personnel.